PlusTrac™
Our Program, Your Guarantee

Program Specifications

Readiness Counts

The PlusTrac™ AED Program Management System from ZOLL enables your AED program with everything your organization needs to manage all of your AEDs online. PlusTrac makes it easy to keep your AEDs inspected, your consumables up to date, your volunteer responders trained, and all of your AEDs properly managed and rescue ready.

Compliance Matters

PlusTrac will maintain a complete record of your Good Samaritan status and keep you in constant contact with the manufacturer of your AED, along with the many local, state, and federal agencies whose regulations may affect keeping Good Samaritan status.

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Every person in your organization who needs to have status updates on some or part of your AED program will know what they need to know, when they need to know it. Early warnings, reminders, and Good Samaritan status updates will keep everyone informed—from the general manager to the single volunteer responder. Managers can tailor PlusTrac to deliver the reports they want. PlusTrac makes it easy to manage your compliance and readiness.

Program Choices

ZOLL offers two different levels of PlusTrac support.

Essential
Complete access to PlusTrac for each AED licensed in your program.
(User manages data entry, data maintenance, and report design and generation.)

Professional
Complete access to PlusTrac for each AED and ZOLL's Program Management.
(Live customer support for designing, implementing, and maintaining your program. Includes loading data, troubleshooting, indemnification, and launching program.)

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Program Comparison Chart

	Essential	Professional	
Online File Cabinet/Resource Library	✓	✓	Access to online library of legal and regulatory requirements documents
Prescription/Medical Oversight	✓		AED prescription as required by FDA
		✓	AED prescription + Medical Director (physician) assigned to provide, review, and approve rescue protocols
Data Entry/Batch Upload	✓		User-initiated and self-managed data entry/batch upload
		✓	ZOLL-supported data entry/batch upload of all AED program data
Agency Notification/Registration	✓		General templates for agency notification/registration completed and sent by user
		✓	ZOLL completion and submission of all agency notifications/registrations
Tracking/Reporting	✓	✓	E-mail reminders, reports, and dashboard charts prompt for required manufacturer/regulatory maintenance
Alerts/Notifications	✓	✓	E-mail alerts and notifications sent 90/60/30 days prior to pad and battery expiration
FDA/Manufacturer Recall Alerts	✓		General recall information e-mail alerts
		✓	Device-specific notifications by serial number entered into PlusTrac and sent by e-mail
Customer Support	✓		Immediate-response online chat
		✓	Immediate-response online chat, telephone customer support, same-day e-mail, or help desk ticket system
Implementation Plan		✓	Detailed plan for AED program deployment and activation with site-specific compliance/readiness timeline
Compliance Guarantee Documentation		✓	Develop and maintain all documentation needed to meet and exceed local requirements for Good Samaritan protection, including statement of indemnification
Program Launch Event		✓	Conference call with users to establish roles and responsibilities, and provide PlusTrac training
Post-Event Review/Loaner AED		✓	After event, ZOLL sends user loaner AED; user sends ZOLL AED used in rescue. ZOLL retrieves event data and returns AED to user with event data report and physician's review

Need More?

Some large AED programs with multiple units, possibly in several locations, need extra support. Do you need pre-staged products from your manufacturer delivered on a specific training date? Do you need help collecting data about AEDs already in service that are converting to PlusTrac? We can provide premium services, if needed. Ask your PlusTrac representative for information about services not shown here.

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